



Report 2026-032

Council Recommend Report

To: Warden and Members of County Council
From: Kevin Farrell, Chief Administrative Officer
Prepared by: Susan Brant, Administrator Fairmount Home
Date of meeting: March 18, 2026

Re: **Fairmount Home – HQO Quality Improvement Plan**

Recommendation

Be it Resolved That the Council of the County of Frontenac receive the Fairmount Home – Health Quality Ontario (HQO) Quality Improvement Plan (QIP) report;

And Further That the Council of the County of Frontenac approve the QIP submission to HQO.

Background

In addition to Fairmount Home's Quality Assessment & Assurance Committee (QAAC), the home is required to submit a QIP to Ontario Health electronically through their online submission platform QIP Navigator at Health Quality Ontario. Health Quality Ontario provides the quality measure(s) for each year and the home's focus for 2026 is a reduction in the percentage of residents who fell in the 30 days leading up to their assessment.

The HQO QIP narrative and workplan are attached respectively as appendix A and appendix B. The narrative provides an overview of the home, access and flow, equity and indigenous health, resident experience, provider experience, safety, palliative care, and population health management, while the workplan details planned change ideas to reduce falls, current performance and target for the HQO indicator.

Comment

The 2025 HQO Quality Improvement Plan was approved by County Council in report [2025-029](#) at their March 19, 2025 meeting. The quality indicator for 2025 was an

increase in the percentage of staff who have completed relevant equity, diversity, inclusion, and anti-racism (EDIAR) education. In the Progress Report 2025 attached as Appendix C, the home's current performance is 100% of staff trained on EDIAR education, which meets the home's target for the indicator.

As outlined in the Narrative QIP 2026 attached as Appendix A, Fairmount Home continued its partnership with the Registered Nurses Association of Ontario (RNAO) on the implementation of three (3) Best Practice Guidelines: Person-and-Family-Centred Care, Pressure Injury Management: Risk Assessment, Prevention and Treatment, and Transitions in Care and Services. In addition, Fairmount has introduced Clinical Pathways that focus on admissions, delirium screening, falls and pain management leading to an improved quality of care for residents.

Strategic Priority Implications

Strengthen Quality of Life Through Enhanced Service Delivery

- Improve the quality of care and services provided to residents
- Enhance staff training and development opportunities

Financial Implications

There are no financial implications.

Organizations, Departments and Individuals Consulted and/or Affected

Fairmount Home Management Team